

kindred

A THERAPEUTIC HEALTHCARE COMMUNITY



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| Name | April Richardson |
| Position | Case Manager Practitioner |
| Qualifications | Level 4 Diploma in Safeguarding Level 3 Diploma in Dental Nursing |
| Memberships | CMSUK BABICM 7734 |

April has over twelve years of experience working in the health and social care sector. After studying at college, she began her career working with clients with Alzheimer's disease and dementia as a health care apprentice. She later made the decision to pursue studies and became a qualified Dental Nurse, working at a dental practice that served both NHS and private patients for more than 5 years. April particularly enjoyed supporting people with complex health and care needs when working as a dental nurse, so made the decision to change her career.

She started working as a trainee Relevant Person Representative and Advocate, which involves providing support to clients who are subject to a Deprivation of Liberty Safeguards (DOLS) under the Mental Capacity Act 2005. This includes individuals residing in care homes, supported living facilities, and within the community. As well as this, April began working as a Brain Injury Rehabilitation Support Worker for a young adult with complex health needs. In the following months, April successfully completed her training and started working as a self-employed RPR/Advocate. She provided services to a wide range of clients with complex health, care, and socio-economic needs. Additionally, April was promoted to the role of Team Manager in her Brain Injury Rehab position.

Alongside her other jobs, April worked part-time with a young teenager who has cerebral palsy and other complex health needs. She also gained work experience at St Piers, a school that caters to children and young people with special educational needs and disabilities. She also completed voluntary work in India, where she helped to build facilities for orphaned blind and deaf children.

In April 2020, April took on the new role of Associate Case Manager/Assistant in addition to her other responsibilities. She quickly gained trust and was given the responsibility to handle cases with minimal oversight or supervision. She advanced to the position of Practitioner Case Manager (CMSUK CMP Level 1) in early 2023.

April's extensive knowledge and skills have been developed through her various positions, and she is now applying them in her role as a Case Manager. She has a lot of experience in supporting individuals with brain injuries and other complex medical and care needs and she understands the wide-ranging impacts and requirements of different individuals. She possesses outstanding interpersonal skills and demonstrates exceptional ability in collaborating with professionals and families to fulfil clients' needs. She brings a compassionate and determined attitude to her work in order to achieve the best outcomes for clients.

April Richardson
Case Manager Practitioner
07355982519
admin@kindredcommunity.co.uk

Outside of her professional life, April is a passionate advocate for British wildlife and animal welfare. She enjoys country walks with her two dogs and spending time with her family and friends. April describes herself as "down-to-earth", "open-minded" and "committed". She looks forward to working with clients who feel she is the right fit for them.