



| | |
|----------------|---|
| Name | Prathipa Elango |
| Position | Associate Case Manager |
| Qualifications | Bachelor of Science in Nursing (BSN) Registered Nurse (RN) |
| Memberships | Intermediate Life Support Certification (ILS) Critical Care Course Certification (CCC) Mentorship in Professional Practice (MIPP) BABICM - |

Prathipa has been working as an ITU nurse for over 14 years, with extensive experience supporting individuals with acute medical needs, specializing in the management and coordination of cases involving brain injury and spinal injury. She has developed a broad knowledge of medico-legal processes, and the challenges faced by clients and their families. During her time as an ITU nurse, Prathipa has also gained experience in monitoring vital signs, medication administration, and providing specialist care.

Prathipa has a strong understanding of the medico-legal process, and the unique challenges faced by individuals in legal proceedings. She acts as an advocate for clients' rights and interests, ensuring their needs are accurately represented and addressed throughout legal proceedings. Prathipa collaborates closely with other professionals including legal teams, insurance providers, and other stakeholders.

Through her extensive experience supporting clients through complex medical situations, Prathipa is skilled in coordinating care plans and resources, and preparing expert reports. She recognises the importance of thorough and accurate documentation of treatment and support plans, and ensures compliance with medico-legal guidelines and protocols when applicable.

As a Case Manager, Prathipa is dedicated in providing exceptional and comprehensive support to clients, and is adept at navigating complex situations whilst maintaining a focus on empowering the client, encouraging and supporting them to make informed decisions about their needs. Leveraging her extensive experience in critical care nursing, she is committed to advocating for patients' best interests; providing compassionate, collaborative, evidence-based care and support to empower clients and their families.

Prathipa continues to keep herself informed regarding medico-legal regulations, standards of practice, and case management strategies through ongoing education and professional development, and will continue to undertake regular training.

Specialist areas/skills include:

- Critical Care Nursing.
- Patient advocacy.
- Medico-Legal expertise.
- Interdisciplinary collaboration.
- Documentation and Compliance.
- Continuous learning.