



Name: **Kay Jarvis**
Position: Case Manager Assistant
Qualifications: K100, K270 (OU) & NVQ Level 4
Memberships: BABICM - 7273

Kay has been part of Kindred Community Ltd for 18 months, previously working for 24 years with East Sussex County Council Social Care Team. During that time, she became extremely knowledgeable and experienced in a range of different roles: Care Officer, Senior Care Officer, and Deputy Manager within learning disability residential services.

Kay was a Resource Officer completing assessments and caring for a large case load within the gateway team; a challenging and demanding role supporting with emergency assessment to reduce client's risk of admission to hospital where possible

Since 2006 she has worked in the Community Adult Social Care team completing home assessments, hospital and rehabilitation unit discharge as part of a multi-disciplinary team. Kay was responsible for clients care packages, and she worked closely for many years with clients who had Acquired Brain Injury, Asylum Seekers (liaising with the Home Office), Safeguarding investigations, completing mental capacity assessments and best interest meetings, both in the community and for hospital-based clients.

Based within the Conquest Hospital for the past 8 years, Kay has worked in A+E and acute assessment wards supporting urgent discharge from hospital alongside the therapy and medical team. She moved on to a ward supporting vulnerable patients and family with discharge from hospital, completing Continuing Health Care Assessments alongside a nurse assessor, and completing mental capacity assessments and best interest assessments as a decision maker.

Kay has worked in both the Rye Memorial Hospital and Bexhill Intermediate Care Unit, which was therapy-led assessment. Working closely with the Physiotherapy and Occupational team provided the opportunity to observe and support patients in therapy processes, supporting with home assessments, adaptations to promote independence within their own home.

Kay has a strong ethical focus with a clear desire to be as proactive as possible in advocating for her clients, focused on enabling them to live as independently as possible. Kay has been promoting client independence with dignity and respect in all that she has done through her career. Kay says: "I have a passion for working in the brain injury industry and am proud to have supported and assisted many individuals to find their voice, recognise themselves and their own goals, then take the necessary steps towards achievement gently guiding and supporting as they make, often life changing achievements in the face of adversity."

Outside of work, Kay's other passion is horses, having been involved in riding, showing and breeding horses all of her life. She has competed nationally, with both her own horses, and on behalf of owners; supporting and producing horses for the show ring at local and county level.