



Name: **Amanda Cooper**

Position: Brain Injury Case Manager Practitioner Level 1

Qualifications: HE Certificate in Health Studies / ACBP

Memberships: CMSUK

Amanda is a competent Case Manager Practitioner 1 Level with 12 years' experience working in Case Management services. Throughout this time, Amanda has demonstrated her ability to work alongside Senior Case Managers and Legal Teams when supporting clients and their MDTs through Litigation. In addition to this, Amanda manages an independent case load of post-settled cases and is specialised in working closely with Team Leaders and managing and training teams of support workers for adult clients with highly complex needs. Amanda values the importance of CQC standards and demonstrates a highly professional approach to ensure clinically regulated support is at the core of all client support.

Amanda has been working within the Brain Injury field for over 20 years starting her career at the Queen Elizabeth Foundation Brain Injury Centre in Banstead. Amanda spent 4 years working in the Occupational Therapy Department progressing to a Band 4 as a Senior Technical Instructor and following 18 months studying at London South Bank University as an in-service student, achieved her Certificate of Higher Education in Health Studies.

Amanda moved into the community as an Occupational Therapy Assistant and Rehabilitation Support Worker assisting clients to achieve their goals whilst living and working in their own local community. Alongside these roles, Amanda also worked for Social Services assessing and implementing care programmes for older adults, as well as working at Headway as a Rehabilitation Co-ordinator designing rehabilitation programmes around everyday activity, training staff, and running them out with clients.

Amanda continued to maintain her basic training and development needs throughout this time and in addition, completed a Certificate in Brain Injury Studies through the University of Northamptonshire and the brain Injury charity, Headway, encompassing: Brain Injury Studies, Cognitive Rehabilitation Therapy, Challenging Behaviour and Sex and Sexuality following Brain Injury.

Amanda has completed her BACP Level 1 and Level 2 Counselling Skills qualifications and also works as an Advocate in the Money First team for Impact Initiatives.